

Spreading the word!

Getting together for a group survey of the undersides of their park homes, residents at Bungalow Park, in Wiltshire, call in the Park Home Chassis Services (PHCS) team – at half the cost!



The residents at Bungalow Park banded together to get a group discount with Park Home Chassis Services

Joyce and Brian Chalkley met 18 years ago and found their first home together at Bungalow Park. It was dated back then with aged wallpaper and dark carpeting but, over the years, Joyce and Brian have transformed it into a light and refreshing place to live, with a beautifully re-designed garden.

It came as no surprise then to hear that Joyce had been housekeeper for Lord and Lady Tyrone for 14 years! The house, in the Woodford Valley, in Salisbury, regularly received visits from the royal family and many

other celebrated guests such as film stars (Tom Cruise for one), fashion models and famous singers. It wasn't unusual to find Sting strumming away in the drawing room! Joyce took it all in her stride. 'It was just my job,' she told PHCS.

She became close to the family and still keeps in touch with the children.

Brian had worked for the AA and latterly as a publican, which challenged him with projects, generally 12 months long, to revitalise pubs and their trade. It became

dispiriting that once a pub was up and running, he was moved onto the next tricky situation!

Community choir

Now happily settled together, they are both active on the park site. Joyce collects rent and electric money from the residents so it's a way of having a good catch up at the same time! 'All the residents are very friendly and we all look out for one another,' said Joyce.

Joyce also belongs to a community choir which has travelled to New York, Cape Town and St Paul's Cathedral, all in aid of charity.

Brian is a keen bowls player, which is a weekly event; indoors in the winter; crown green in the summer. I think he must be pretty good because he plays in many competitions. Joyce has no interest in playing but supports the social side of things!

Joyce and Brian had toyed with the idea of having the underneath of their park home inspected as they were becoming increasingly aware that it hadn't been checked; while they had made so many improvements within the home, they really had no idea as to the condition and stability underneath.

They had researched Park Home Chassis Services (PHCS), started telling others on site

about their intention to have an under floor survey and it wasn't long before neighbours and friends saw the need and followed suit. The added bonus was that PHCS could offer all the under floor surveys at half price!

Every home's different

PHCS carried out an under floor inspection of each of the homes, which was followed up by a detailed written report with recommendations. Interestingly, despite the similar ages of homes, the conditions underneath varied with different work required. Some didn't require any work, which was a welcome relief.

For those residents whose homes did need some attention underneath it was also a welcome relief to have knowledge of the actual situation and how PHCS would be able to bring it back to top condition.

Joyce and Brian's home needed re-supporting. Their supports had rusted and so PHCS installed their own branded PHCS HD galvanised supports to fully stabilise it once again. Across the way, Jenny and Steve have lived in their home for 28 years. They have stylishly refurbished it over the years. They remember the days when the water pipes on site were above ground and frequently froze!

Great job!

Fortunately pipes and cables are underground and water supply is now on mains. They also recall the home originally had a flat roof that near on lifted off in high winds.

Needless to say, they now have a pitched roof. As if all renovation work wasn't tiring enough, Jenny is a keen keep fit advocate and, aged 72, she regularly walks seven miles with her twin sister. Steve is not so keen and

In a nutshell

- It makes sense to know the condition of the underneath of your home especially if it's over 10 years old and it has undergone other refurbishment works
- PHCS offers an under floor survey which is backed up by a fully detailed and comprehensive written report, together with any recommendations if appropriate
- Why not club together with friends and neighbours – you will qualify for group discounted under floor surveys from PHCS
- You may not need any work doing – but at least you will know! If you do, better to nip it in the bud sooner rather than later.
- For further information on Park Home Chassis Services, visit www.parkhomechassis.co.uk, email info@parkhomechassis.co.uk or call 0118 984 3107 or 0161 246 6117

What they had to say...

'I bought my home in December 2014. I opened the door, decided to get the tools out and gut everything. I was left with just the walls, roof and half the flooring. Having PHCS do the initial under floor survey and subsequent chassis refurbishment was perfect timing. It's no good doing the top of the home, if the bottom is no good!

'Having been in the trade, and still working in property maintenance, I know when a job is well done and the PHCS boys did an amazing job, really excellent. I also wouldn't have known they had been there, the place was left perfectly tidy and just as it was.'

Bob Fellows

'We are pleased we have no need to worry now the home is fully supported. The team were really efficient and obviously know their job. They couldn't do enough for you.'

Brian Chalkley

'We are so chuffed. The lads worked so hard and are lovely. The work has left the home sturdier. This morning we had the washing machine on and there was no vibration to cause our glasses to rattle for the first time!

'Plus the under floor insulation has made an instant difference! It was our first evening and the heating didn't come on once! I normally sit with a blanket around me and I didn't need that either! Excellent result!'

Jenny and Steve Wall

'We bought our park home new 35 years ago. The initial under floor survey by PHCS was informative, and the team carrying out the refurbishment were really hard workers. I knew the chassis was rusting and needed some care but I didn't fancy the job myself! There were no supports under the home so the PHCS HD supports were welcome! I was in the construction trade and I am very satisfied with everything. No complaints whatsoever! I know my home has a new lease of life now.'

Brian Smith

reserves his energy for the twice yearly holiday cruises with next stops being Iceland and Norway!

Following the under floor survey, Jenny and Steve employed PHCS to fully refurbish the home's chassis and supporting structure as rust



Above: Brian and Joyce Chalkley cosying up inside their lovely park home



Above: Jenny and Steve Wall, with George from Park Home Chassis Services

corrosion had set in. They also commissioned PHCS to install their unique underfloor insulation system. 'We wanted to ensure the underside was in good repair and the under floor insulation is the last thing we knew we wanted doing! It's the icing on the cake!'



Above: Rusty supports and chassis underneath Steve Wall's park home. It's clear to see that Park Home Chassis Services needed to act promptly here